

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

This center complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. The Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We

- Provide free aid and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, accessible electronic formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
- If you need these services, contact an employee who will assist you in obtaining the services.

If you believe that we have failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with

Administrator
Illinois Sports Medicine & Orthopedic Surgery Center
9000 Waukegan Rd Suite 120
Morton Grove, IL 60053
Phone number 847.213.5444 or Fax number 847.213.5499

You can file a grievance in person, by mail or fax. If you need help filing a grievance, the Administrator or the Director of Nursing can be available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaints Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Ave, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 1.800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>